



GMA
Mortgage and Realty

November 26, 2003

Marketel Systems
428 Victoria Avenue
Regina, SK, Canada
S4N 0P6

To Whom It May Concern:

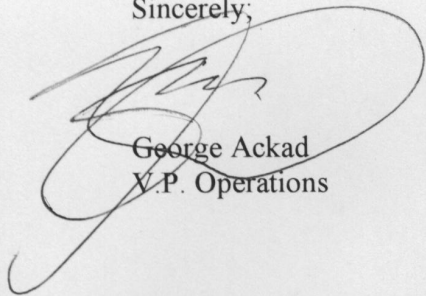
Dear Sir/Madam;

My name is George Ackad, I am with GMA Mortgage & Realty. We recently purchased an MK11 Dialer, Model 9421-MSG system from your company and had to face the usual questions and concerns that any new user faces working with a new system.

However, what so different about your company, in my mind, that really sets you apart from others, was the patience and professional manner with which Mr. Michael McAllister handled the sale of the product and your entire crew of tech support (Colin, Rory and Gill) whom without their true dedication to their coaching ability, corrective actions and their unequivocal patience, life would have been extremely difficult.

I am writing this letter to thank you for your support and quick resolutions to the problems that we have encountered. I know all too well that the future growth of our company depends on the integrity and support of vendors like you.

Sincerely;



George Ackad
V.P. Operations

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