

## ***Direct Marketing Specialists***

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12/6/04

Michael McAllister  
Marketel Dialers

Dear Michael,

I have been working with predictive dialers for over 5 years. Marketel is by far the best dialer system I have encountered or used. There simply has not been any downtime as a result of the dialers. I know of other phone rooms using other systems that seem to have down time and issues daily.

What is even better, when I have a question, you have never been too busy to take my call or call me back immediately.

I have yet to need to call tech support for any issues, other than getting the dialers DNC compliant when the Federal DNC came into effect. That was a breeze, with no problems or delays whatsoever.

The Marketel Dialer System just keeps on working with no maintenance issues and your personal commitment to customer satisfaction is above and beyond.

Keep up the good work.

Sincerely,

Chet Johnson  
Owner/Manager